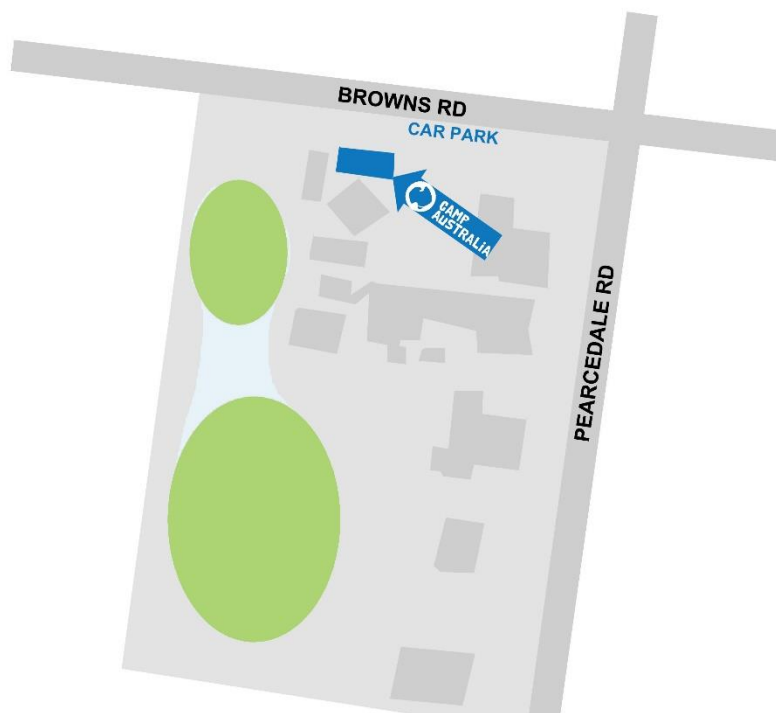




### About the program at Cranbourne South Primary School

The Outside School Hours Care program at Cranbourne South Primary School provides time for homework, time to relax, educational activities and a healthy snack. Best of all, our program makes time for kids to be kids - to play and explore, share with friends and enjoy these precious school years.

### Where to find us:



## Contact Details

### Service Details:

#### Opening Hours:

Before School Care (BSC) 630am – 845am

After School Care (ASC) 330pm – 630pm

Service Coordinator: Claire Weissenfeld

Mobile: 0422 009 078

### Head Office:

Phone: 1300 105 343

Email: [info@campaustralia.com.au](mailto:info@campaustralia.com.au)



## Registration Explained:

### Request the information Pack

This is a great way to get started. Because we will be taking care of your child, we need to know if they have any medical conditions, who is authorised to collect them, what government rebates you are eligible for and lots of other things. Rather than starting the process and then looking around for the things you need, request a full information pack and we'll send it to you instantly via email. The kit includes: Further information about us, our programs, medical and special needs, our staff, food, how to book a session, program contact details and escalation points.

### Full Registration

Before you get started with Camp Australia - you must register for an account. Once you have registered you will have access to the Parent Portal - where you can make and cancel bookings 24 hours a day, 7 days a week. You can even manage your account on-the-go, from a mobile phone, iPad or tablet computer.

[www.campastralia.com.au](http://www.campastralia.com.au)

## Bookings

When completing your enrolment details online, you will indicate what type of booking you need to make. We have two types of bookings:

**Permanent Booking:** These bookings are made as 1 session or more per week for an entire term. Permanent bookings will automatically carry over until notification of a change is received by our Customer Service Team.

**Casual Booking:** These bookings can be made right up to the session commencement time. The Casual Booking fee attracts an additional cost on top of the Permanent Fee, as we will need to arrange for additional food, resources and potentially staff.

### Cancellations

Cancellations need to be made a minimum of 7 days prior to the scheduled date of attendance at the OSHC Service to avoid incurring the full session fee. We need this notice to make sure we plan the staff rosters accordingly and also to avoid wastage of food.

Cancellations made with less than 7 days notice will incur the full fee of the booked session, and will be deemed as an Allowable Absence. In accordance with Camp Australia policy and in line Government Regulations, a Doctors Certificate will not be accepted as a reason for non-payment of a booked session.

If you do need to cancel your child/children's attendance for a Service, please let us know – that way we are sure your child is safe. Cancellations need to be made by the Parent or Guardian, not by the child.



## Payment:

Accounts will be issued to you on a fortnightly basis in arrears, to the address nominated by you on your Enrolment Form. Method of payment is by automatic Direct Debit from either your nominated Bank Account or Credit Card.

## Fees and Times

| Program            | Times                | Cost    | Out of pocket      |
|--------------------|----------------------|---------|--------------------|
| Before Care        | 06:30AM -<br>08:45AM | \$21.85 | \$7.11 to \$10.93  |
| Before Care Casual | 06:30AM -<br>08:45AM | \$26.85 | \$9.61 to \$13.43  |
| After Care         | 03:30PM -<br>06:30PM | \$28.73 | \$9.28 to \$14.37  |
| After Care Casual  | 03:30PM -<br>06:30PM | \$33.73 | \$11.78 to \$16.87 |

Get up to 50% off your fees

The Child Care Rebate is NOT income tested. It pays up to 50% of your out of pocket costs. Up to \$7,500 per child, per year. For more information on what you are entitled to and how to claim, you can contact the Family Assistance Office on 136150.

Casual fees are applicable when the booking is made within 7 days of use of the service.